

Application for a return of the e-ticket for "Aeroexpress"

The ticket can be returned either by the passenger, in whose name the ticket was issued, or by his/her notarized representative

All fields are required

Hereby I, _____, ID document _____ series _____ number _____, ask to cancel the electronic ticket for "Aeroexpress", paid at the web-site of ORENAIR, and make refund for the tickets:

_____ (ticket number), _____ (ticket number for child from 5 to 7 years),

_____ (ticket numbers if there are other itinerary receipts)

paid by bank card _____ № _____ XXXX XXXX _____
(name of payment system)

Refund Terms and Conditions:

1. E-ticket for "Aeroexpress", booked and paid for at the web-site of the air company, **is not exchangeable**.
2. E-ticket for "Aeroexpress" can be refunded **before 17:30 p.m. (Moscow time) of the date, prior the date of the trip, specified in the ticket**, in case the passenger voluntarily or unvoluntarily refuses the trip.
3. In case of return of the e-ticket for "Aeroexpress", booked and paid for at the web-site by credit card, 100% refund of the ticket price will be transferred to the same bank card.
4. Ticket refund is irreversible and is not subject to cancellation.

I confirm that I've read and understood Refund Terms and Conditions and accept them. I also agree that the air company ORENAIR has a right to change these Terms and Conditions without notice.

For passenger's representative:

Passenger's full name: _____,

ID document _____ series _____ number _____

Representative's cellphone: 8 _____

I confirm that the passenger has no claims; I'm liable for the refund.

Date: « _____ » _____ 20__r.

Full name _____ Signature: _____

Passenger's cellphone: 8 _____

Application and passport copies as well as notarized power of attorney (for passenger's representative) shall be sent to the e-mail: intershop@orenair.ru or fax +7 (3532) 67-67-44.

Original copy of the Refund Application shall be sent to the following address:

460049, Russian Federation, Orenburg district, Orenburg region, Airport, JSC "Orenburg Airlines", Department for Organization of Air Transportation Sales, Internet shop.

For company's representative:

Date and time of Application receipt: « _____ » _____ 20__ _____

/ _____ / _____
signature full name